

Initiative	Develop and Implement Content Management
Description	<p>Content management is a framework for creating, managing, integrating, web-enabling and delivering UNSTRUCTURED digital content across the enterprise to employees, and beyond to customers and business partners. This framework supports E-Forms, Records Management and all document types.</p> <p>It integrates with Digital Asset Management and varies from simple storage of photographs and picture files to the use of streaming video. The framework incorporates a set of tools designed to leverage and reuse repository content including Imaging, Integrated Document Management, Digital Asset Management (photographs, pictures, streaming video), Web Content Management, Integrated Document Archive and Retrieval Systems. Content management requires taxonomy and metadata management standards.</p>
Support of Goal(s)	<p>1. Citizen Service: Through the efficient archival of content, citizens can more easily search and retrieve government information.</p> <p>4. Common Solutions: An enterprise content management framework creates an environment where documents are stored once and shared amongst many applications across the enterprise.</p> <p>5. Continuous Improvement: Enterprise content management reduces duplication of documents and allows better searching and retrieval capabilities. It provides document version control, ensuring that our unstructured content remains current.</p>
Person / agency responsible	Jake Moelk / ITOC
Other agencies / areas involved	DoIT, product & implementation vendors, accessIndiana, Technology Leadership Council
Milestones and completion date	<p>I Research Phase – 1 April, 2004</p> <p>II Proposal Phase – 1 May, 2004</p> <p>III Response and Evaluation Phase – 1 July, 2004</p> <p>IV Procurement Phase – 1 September, 2004</p> <p>V Implementation Phase – 1 October, 2004</p> <p>VI Production Status – 1 December, 2004</p>